

## STAFF AT YEAR END 2017

**DIRECTOR:** Patricia Perito

**ADULT SERVICES LIBRARIAN:** Augusta Turner

**YOUTH SERVICES LIBRARIAN:** Oz Coto-Chang

**SUPPORT SERVICES SUPERVISOR:** Irene Kobziar

**CLERKS:** Adam Marciano, Maureen Annunziata, Adrian Coto-Chang, Carolina Coto-Chang, Judy Hellmann, Carl Wadley

**PAGES:** Jilsana Bakry, George Cisneros

**BOOKKEEPER:** Debra Allen

(All together the Library had 9.06 Full-Time Equivalents)

## TRUSTEES AS OF DECEMBER 31, 2017

Sandy Angevine, *Vice President*

Margaret Breuninger, *Secretary*

Catherine Campbell

Jennifer DeLeonardo

Laura Woods-DiLorenzo

Karen Fellner

Emily Gest

Robert Gimigliano

Samantha Monroe Hinton

Keith Keaveny

Terrence Mullan, *President*

## TOWN OF PELHAM LIAISON

Dan McLaughlin, *Deputy Supervisor*

## OPERATING EXPENSES

A municipal public library, the Library is funded primarily by taxes collected by the Town of Pelham. Its allocation in 2017 of \$570,515, accounted for approximately 83 percent of the operating budget but 82 percent of total disbursements. The Library received \$3,958 in Local Library Services Aid and in other grants. It also received \$80,566 in gifts and endowments, which includes contributions from the Friends of the Town of Pelham Public Library, which funds just over ten percent of the operating budget.

## OTHER MEASURES OF LIBRARY SUCCESS

Statistics tell only a small part of the Library story. Here are highlights from 2017:

- ❖ **Oz Coto-Chang was hired as Youth Services Librarian.** Coto-Chang, who had previously worked at the Library for many years, replaced Lilly Hecker, who retired as the Library's longest-serving employee.
- ❖ **Through the WLS, the Library delivered new offerings** including digital media service Hoopla and Mango Languages.
- ❖ **Local volunteers provided the Library's two bilingual Story Time programs**, one Chinese/English, and the other Spanish /English.
- ❖ **The Library expanded its programming in creative ways**, including more music events and movie screenings.
- ❖ **The Library continued to support two teams of children for the Battle of the Books.**
- ❖ **The Museum Pass program expanded** to include Stone Barns Center for Food & Agriculture.
- ❖ **A gift in memory of Karin and Ted Mayer** continued to make extra purchases and programs possible.
- ❖ **The Friends of the Town of Pelham Public Library** continued to fund many programs, along with managing *Pelham Reads The Wizard of Oz* in the fall. The organization is also the second biggest contributor to the operating budget.
- ❖ **Through a 2017 grant from the New York State Library Construction Grant program**, the Library started to restore the ramp for handicap accessibility.
- ❖ **We thank the Board and the staff of the Town of Pelham for their steady support.**

# TOWN OF PELHAM PUBLIC LIBRARY *Annual Report* 2017



Town of Pelham Public Library  
530 Colonial Avenue  
Pelham, NY 10803  
914-738-1234  
pelhamlibrary.org

## CIRCULATION

Last year, a total of 99,372 items were used by Pelham Library patrons. This total encompasses print materials, electronic media and downloaded files. Pelham Library users borrowed 19,198 items from other libraries via the InterLibrary Loan Program; an additional 11,754 items from the Pelham Library were loaned to patrons at one of the other 38 member libraries in the Westchester Library System and elsewhere. **The total circulation of e-books continues to grow. In 2017, Library users downloaded 6,084 electronic materials, about a 24 percent increase from 2016, and almost 50 percent over 2015, when patrons borrowed 4,082 electronic items.**



## THE COLLECTION

The Library ended the year with 34,212 print materials in circulation. It added 2,697 print books to its collection in 2017, slightly less than the 2,712 added in 2016, with a flat budget. E-materials grew from 29,447 in 2016 to 31,961 in 2017. Patrons had access to 72,961 items in 2017, as compared with 69,168 in 2016. Patrons may also access the WLS member library collection, which comprises approximately 5.2 million items.

## COMPUTERS

**The Pelham Library has eight computers on which to access the Internet; another is dedicated to the Library catalog. Patrons logged 7,109 Internet sessions, compared with 8,330 in 2016.** Additionally, log-ins to the Library's wifi declined from 11,563 to 8,516. One-to-one computer help continues to be available upon request.

## HOURS AND ACCESS

In 2017, the Library was open for 2,101 hours. It is open a minimum of 40 hours per week in the summertime; otherwise, it is open 43 hours per week. **Of course, the Library is also increasingly virtual, as patrons can reserve, renew and download materials via pelhamlibrary.org or via the app any time of day.** Website visits were up slightly in 2017, to 35,196, from 35,004 in 2016.

## PROGRAMS

**In 2017, the Library held a total of 366 program sessions, 20 percent more than it held in 2016. This led to major jumps in program attendance; adult participants rose by 41 percent to 661, while the number of children attending library programs grew by six percent.** The attendance total for 2017 was over 9,500 people of all ages; 8000 of that number were children.

A total of 131 school-aged children participated in the 2017 Summer Reading Program, on par with the 131 that participated in 2016. Twenty-two Library patrons received one-to-one instruction; much of this came through the WEBS career development seminar where individual participants received counseling.

Stay in touch! Sign up for our monthly email newsletter at [pelhamlibrary.org](http://pelhamlibrary.org) to find out what's happening.

## REFERENCE

The Library's librarians, available whenever the Library is open, handled 9,927 reference questions in 2017, down somewhat from the 10,193 reference questions asked in 2016. **While that number has been trending downward lately, it's still proof that you can't find a trusted answer to everything on Google.**



## REGISTERED USERS AND VISITORS

The Library had nearly 5,609 cardholders at year-end 2017, issuing 590 cards to new or continuing users; the number of cardholders represents about 46 percent of the population of the Town of Pelham, which was 12,396 as of the 2010 census. **There were approximately 85,000 visits to the Library in 2017.**